



2019 TPMA Annual Meeting
September 20 – 21, 2019 – Franklin Marriott Cool Springs
Podiatric Medical Assistants' Program: Track II – Practice Management
Presented by Faculty from the American Society of Podiatric Medical Assistants

Friday, September 20

12:30 PM – 1:30 PM “Pre-Cert Needed in the Office” – Kim Heineman, PMAC

1:30 PM - 2:00 PM – Exhibit Hall Grand Opening

2:00 PM – 3:00 PM PICA Presentation: “What Can I Legally do in Tennessee?” -

3:00 PM – 3:30 PM “All Bunions are Not Created Equal” – Chad Webster, DPM

3:30 PM – 4:00 PM Exhibit Hall Break

4:00 PM -4:30 PM “Phishing Attacks in Your Medical Practice.” – Kim Heineman, PMAC

4:30 PM – 5:30 PM PICA Presentation: “What Coverage is our Office Missing “

5:30 PM – 7:00 PM “A Taste of Nashville Welcoming Reception in the Exhibit Hall.”

Saturday, September 21

8:00 AM – 8:30 AM – Breakfast in the Exhibit Hall

8:30 AM – 9:30 AM “Hands on NWPT” – Michelle Handley, PMAC

**9:30 AM – 10:00 AM “Red Flag Behaviors for Drug Seekers, Doctor Shoppers.” –
Kim Heineman, PMAC**

10:00 AM – 10:30 AM Exhibit Hall Break

**10:30 AM – 11:00 AM “Managing Multiple Personalities and Their Work Styles.” –
Michelle Handley, PMAC**

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Saturday, September 21 (Continued – Page 2)

11:00 AM – 12:00 PM “Bridging the Front and Back Office.” –Kim Heineman, PMAC

**12:00 PM – 12:30 PM “How Can Doctors Help with Managing the Office.”
Chad Webster, DPM**

12:30 PM – 2:00 PM Lunch in the Exhibit Hall

2:00 PM – 2:30 PM “Different Type of Padding” Michelle Handley, PMAC

**2:30 PM – 3:00 PM “Review of Wound Care Products/Why We Use Use Them.”
Chad Webster, DPM**

**3:00 PM – 3:45 PM “Office Talk/Round Table/What do you Sell in our office/Special Events/Elf
on a Shelf.” – Michelle Handley, PMAC/ Kim Heineman, PMAC**

3:45 PM – 4:15 PM Final Exhibit Hall Break

4:15 PM – 5:00 PM “What do You Bring to Your Office Table” - Michelle Handley, PMAC

6:00 PM – 10:30 PM TPMA Sports Bar (Hotel Suite 420)